



LONGBOW™
ON TARGET FOR PRICE, PERFORMANCE & THE PLANET

LONGBOW PRODUCT GUARANTEE

- We guarantee that our cartridges will give the same quality print as the original equipment manufacturer.
- We guarantee that the number of copies will be at least the same as the original.
- We guarantee that your warranty and maintenance agreement will not be affected by using our cartridges.
- We guarantee that if a Longbow cartridge damages a printer we will repair or replace it free of charge.
- We guarantee to replace any Longbow product free of charge in the event of any fault occurring relating to the cartridge.
- All products are guaranteed for a minimum of two years from date of purchase.
- The enclosed guarantee is hereby extended to companies and organisations that you supply our products to.

- ***Faulty product must be returned in line with our returns procedure.***
- ***Products must be stored in accordance with instructions.***
- ***Products must be used in accordance with installation guidelines.***